Luminex.

xPONENT® 4.3 Upgrade Request Form

Thank you for your interest in our Luminex xPONENT® 4.3 Software Solution.

This Upgrade Request Form will help ensure that your current Luminex® System and monitor meet the minimum specifications required to allow an upgrade to the new software. The software upgrade will only be available via the purchase of a Windows® 10 PC pre-loaded by Luminex with the xPONENT 4.3 software. Luminex will not be able to support any other method of software upgrades.

The **System Requirements Checklist** will assist in determining that your system components are compatible with the upgrade.

The **Upgrade Order Checklist** will ensure that your customized **xPONENT 4.3** Upgrade Bundle contains your required items.

Please contact Luminex Technical Support if you need assistance in locating any of the requested information.

Luminex Technical Support is available to users in the U.S. and Canada by calling 1-877-785-BEAD (-2323). Users outside of the U.S. and Canada can contact us at +1-512-381-4397. Inquiries may also be sent by email to support@luminexcorp.com.

Using this information, we will work with your sales representative to ensure you have all the items required for a successful upgrade to our new software solution, **xPONENT 4.3**.

We look forward to hearing from you!

Thank you,
Luminex Corporation

System Requirements Checklist

Please record the following information. Be sure to include specific building and/or room number, if applicable. If you need assistance locating any particular item or if you have any questions, Luminex Technical Support will be happy to assist you.

1. Contact and Instrument Location Information

Name:		Phone Number:	
Email Address:		Organization:	
Address 1:			
Address 2:			

City:	State (U.S.):	Country:	ZIP Code:

Partner through which you purchase Luminex Systems:

## 2. Please provide the serial number of your Luminex System:

This is located on the back of your instrument. For LX200, the serial number begins with "LX100". For FM3D, the serial number begins with "FM3DD". For MAGPIX, the serial number begins with "MAGPX".

3. Please provide the serial number of your XY platform (for Luminex® 200™ systems only):

This is located on the back of your XY platform. The serial number begins with "LXY".

4. Please list your current xPONENT license key, if applicable:

This is required if the system is currently running the xPONENT software. To locate the license key, open the xPONENT software and go to Admin > Licensing. The license key should be listed on this page. Please note that the license key will not contain the letters "O" or "I".
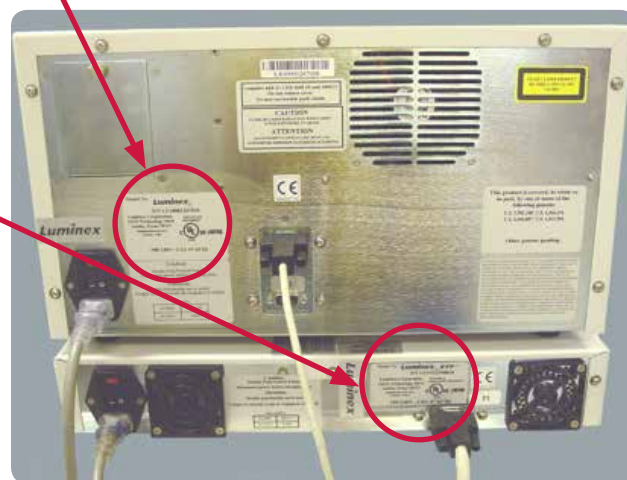
5. Determine if your monitor meets the following minimum specifications:

Screen resolution and number of colors: SXGA minimum 1280 x 1024, 32 bit color.

To locate resolution and number of colors, right click on an empty section of the desktop → Properties → Settings tab. If necessary, move the slider under 'Screen Resolution' to the right to determine if 1280 x 1024 is an option. The drop-down menu for 'Color Quality' displays the available numbers of colors.

Connection/port: VGA connection and corresponding VGA cable.
VGA cable must be male on one end and must connect to the monitor on the other end.

6. Determine the firmware version your system is running:

To locate the firmware version, ensure the PC is connected to a Luminex instrument and turn on the instrument. Allow the instrument to initialize. From the Start menu, navigate to Computer > C: Drive > Program Files(x86) > Luminex > LXR to open the LxFirmwareWizard application. The Attention dialog box opens. Close the required applications and click OK in the Attention dialog box. The LxFirmware Wizard opens showing the current firmware version in the top right corner.

UPGRADE ORDER CHECKLIST

Please provide the following information for your customized **xPONENT 4.3** Upgrade Kit.

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1. Please select your regulatory designation.

Research Use Only (RUO)   In Vitro Diagnostic (IVD)

2. From which version of xPONENT software are you upgrading?

Not using xPONENT   xPONENT 4.1 or lower   xPONENT 4.2

To determine which xPONENT software version you are using, launch the software. The information is displayed on the splash screen. It can be also displayed once the software is running by clicking Help → About.

3. Does your monitor meet the requirements listed on page 2?   Yes   No

If not, would you like to order a new monitor?   Yes   No

Please note that if your monitor does not meet the minimum specifications, you will need to purchase a monitor with those specifications in order to use **xPONENT® 4.3** *software.*

4. Would you like to purchase additional modules for your software? (Additional fees may apply)   Yes   No

If so, please indicate which module(s) you would like to purchase:

Security   21 CFR Part 11   Automation   LIS

Any previously purchased xPONENT modules will be transferred with your upgrade at no additional charge. Please be sure to include your current xPONENT license key (part 4 on the System Requirements Checklist) for verification of activated modules. Once you receive your new PC with **xPONENT 4.3**, *you will need to contact Luminex Technical Support to update your license key to permanently activate your transferred or newly purchased modules.*

5. Would you like to have your new PC installed by Luminex Field Service?   Yes   No

Additional fees may apply. Services are only available in supported countries. Visit the Luminex Website or contact Luminex Technical Support for more information.

6. Do you require an IQ/OQ to complete your upgrade to xPONENT 4.3?   Yes   No

Additional fees may apply. Services are only available in supported countries. Visit the Luminex Website or contact Luminex Technical Support for more information.

Once you have completed the System Requirements Checklist and the Upgrade Checklist, provide it to your sales representative who will use it to create your quote. Please reference this quote number when you order your customized **xPONENT 4.3** upgrade kit.

Note: If you plan to install additional analysis software on your PC, please confirm compatibility with the analysis software manufacturer.

We look forward to hearing from you!

Thank you,
Luminex Corporation

1-877-785-2323 (U.S. and Canada)
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