xPONENT® Uninstall Instructions

NOTE: Prior to uninstalling or upgrading xPONENT®, please ensure that all system requirements are met for the version of software that will be reinstalled/upgraded. System requirements can be found in associated software installation instructions and/or release notes. Luminex® does not support software installed on PCs that do not meet minimal system requirements.

NOTE: Contact Luminex Technical Support for the proper reinstall or upgrade software.

Performing a Backup of the xPONENT® Database

Before starting this procedure, verify that your login has full administrative privileges.

NOTE: Backups are version-specific.

If using xPONENT® 4.2	If using xPONENT® 3.1

1. Close xPONENT® if opened.
2. From the desktop, select **Start** > **All Programs** > **Luminex**.
  a. Choose the **Common** subfolder.
  b. Click **xPONENT Archive**. The Archive Utility will open.
3. Select **System Backup**.
4. If required, enter the appropriate Admin login credentials and click **OK**.
5. The system defaults to the Public Documents **Backup** folder. Click **OK**.
6. Verify that the data files have been backed up successfully.
  a. Navigate to the backup folder on your desktop.
  b. Confirm that the backup files are now located in this folder.
7. Close all software applications on the PC.
	1. If closed, open xPONENT®.
	2. Navigate to the **Admin** page.
	3. Click the **Archive** tab.
	4. Select **Backup**. Click **OK** to continue.
	5. The system defaults to the Public Documents **Backup** folder. Click **OK**.
	6. Verify that the data files have been backed up successfully.
	  a. Navigate to the backup folder on your desktop.
	  b. Confirm that the backup files are now located in this folder.
	7. Close all software applications on the PC.

Archiving the xPONENT® Database

Before starting this procedure, verify that your login has full administrative privileges.

If using xPONENT® 4.2	If using xPONENT® 3.1

1. Close xPONENT® if opened.
2. From the desktop, select **Start** > **All Programs** > **Luminex**.
  a. Select the **Common** subfolder.
  b. Click **XPONENT Archive**. The Archive Utility will open.
3. Click the **Manual Archive** button. If required, enter the appropriate admin login credentials and click **OK**.
4. The Manual Archive dialog box will display. Select the category of data (**Batches**, **Logs**, **Protocols**, etc.) that you wish to archive.
  i. Move individual items to the **To Be Archived** list by selecting them and clicking the single right arrow icon.
  ii. To move all data to the **To Be Archived** list, click the double right arrow icon.
  iii. Click **Archive** and close the Manual Archive dialog box.
  NOTE: The system will place the files in the **Public Documents Archive** folder, by default.
5. As files move, they will appear in the **Archive Events** box. When the archive is complete, click **Close**.
6. From the desktop, open the archive folder and confirm that all archived files have been moved.
	1. If closed, open xPONENT®.
	2. Navigate to the **Admin** page.
	3. Click the **Archive** tab.
	4. Under File Type, select **Batches**.
	5. Select **Keep data after archive** or **Exclude raw data files**, depending upon your preference.
	6. Click and drag to select all data files shown.
	7. Click **Archive**.
	  NOTE: The system will place the files in the **Public Documents Archive** folder, by default.
	8. The Archive Successful dialog box will appear. Click **OK**.
	9. From the desktop, open the archive folder and confirm that all archived files have been moved.

xPONENT® Uninstall Instructions

Uninstalling xPONENT®

NOTE: The steps in this procedure must be performed in the exact order as listed.

NOTE: If an error is displayed at any time throughout this procedure, take a screenshot of the error and contact Luminex Technical Support.

NOTE: Luminex recommends taking screenshots of all data in the xPONENT® software before beginning the steps to uninstall. These screenshots can later be used to verify no data has been lost after the reinstall or upgrade is complete.

Peform the following steps to uninstall xPONENT:

With the Control Panel:	With a CD:
1. Close xPONENT®. 2. Click the **Start** menu (found in the lower left corner of the screen) and select **Control Panel**. 3. Select **Programs and Features**, OR under **Programs**, click **Uninstall a program**. 4. Select **xPONENT** from the list. 5. Click **Uninstall** from the menu bar. 6. Click **Yes** in all subsequent confirmation dialog boxes displayed to complete the uninstall process. 7. Confirm that the uninstall was successful. 8. Close the Control Panel.	1. Insert the CD. When the installation dialog box displays, double-click **Run Setup**. 2. Select **Install xPONENT**. 3. A dialog box will display at the bottom of the screen. Click **Run**. 4. Click **Run** to confirm. 5. Click **Yes** to continue. 6. The InstallShield dialog box will display. Click **Next**. 7. Select **Remove**. 8. The Files in Use dialog box will display. Click **OK**. 9. Click **Finish**. 10. Confirm that the uninstall was successful.

NOTE: The desktop data folders will disappear during the uninstall, but the data has not been lost.

Reinstalling or Upgrading xPONENT®

To reinstall or upgrade xPONENT®, follow the instructions given in the appropriate installation manual for your software version.

Contact Luminex Technical Support for specific instrument documentation.

NOTE: If you are reinstalling xPONENT, you must also reinstall any previously installed patches.